

After an Appointment

After an appointment, professionals and patients can contact us at any time to ask questions or to get further help and support.

If a patient agrees to additional referral support, our sexual offence examiner and support worker will likely refer the patient to other services that will be able to offer them additional support following an appointment with us. These services might include (but are not limited to) mental health/counselling, sexual health, GP, or the local Independent Sexual Violence Advisor (ISVA) service.

With their permission, one of our nurses will contact the patient six weeks after their appointment to check in and make sure they have been contacted by the referral services recommended for them.

Our service is available 24/7/365 days in a year.

Call now to book an appointment, make referrals, get advice and support.



0330 223 0099



Millfield House SARC

Hall Street
Alfreton,
Derbyshire
DE55 7BU



Local support services

Derbyshire Victim Services - call **0800 612 6505**
www.derbyshirevictimservices.co.uk

Mental health support

Derbyshire Mental Health Support Line – 0800 028 0077
Local NHS service for mental health support
SHOUT text **85258** for mental health support 24/7 free on most networks
CALM (male service) call **0800 58 58 58** (5pm-midnight)

Sexual violence support

SV2 - ISVA, CHISVA and therapy provider for all ages. Call **01773 746115** (9am-5pm) www.sv2.org.uk
SAIL Derbyshire - Independent Sexual Violence Adviser and therapy provider, call **0800 028 2678**
<https://www.sailderbyshire.org.uk/contact-us>
Rape Crisis National Support Line - call **0808 500 2222**
www.247sexualabusesupport.org.uk

Domestic abuse support

Safer Derbyshire - information about domestic abuse
www.saferderbyshire.gov.uk
The ELM Foundation - domestic abuse support service and refuge, call **08000 198 668** (www.theelmfoundation.org.uk)
KULPA APP - Record and safely store evidence of abuse on your phone to share with Police when you are ready to.
www.kulpacloud.com/#pageStart
Hollie Guard APP - emergency safety alert phone app with alarm. www.hollieguard.com

Substance misuse services

Information on support available and services within the county <https://www.saferderbyshire.gov.uk/what-we-do/drugs-and-alcohol/drugs-and-alcohol.aspx>
Derbyshire recovery partnership: 0124 620 6514
<https://www.derbyshirerecoverypartnership.co.uk/>

Feedback

We love to receive feedback about our services, and any suggestions for improvements.

Knowing what we are doing right, and what we could do better, will help us to continue delivering excellent care.

You can leave us feedback in person at the SARC or via email to: Derbyshire.SARC@nhs.net



Derbyshire
Victim Services

NHS
England



**Millfield
House SARC**

Derbyshire

**Sexual Assault Referral Centre
Professionals Guide**



0330 223 0099

www.millfieldhousesarc.co.uk



Service provided by:



Welcome to the Millfield House SARC

We offer free, confidential healthcare and compassionate support to adults in Derbyshire who have experienced sexual assault or rape.

Our service is available 24/7/365 days a year.

 **0330 223 0099**

This guide is for agencies and professionals working within agencies such as police, health and social care, local authorities and the public sector who may wish to refer adults to the SARC or familiarise themselves with our services.

If you would like further information or training from our SARC, please get in touch by calling **0330 223 0099** or emailing us at **Derbyshire.SARC@nhs.net** (email is monitored from 9 am – 5 pm, Monday to Friday).

Our Services:

Our comprehensive range of services includes:

- Immediate over-the-phone rape and sexual assault support and signposting to specialist services
- In-person rape or sexual assault crisis support and healthcare including access to medicine
- Forensic medical examinations
- Holistic examinations and care for non-recent cases
- Collection and storage of forensic samples
- Referrals to specialist counselling and Independent Sexual Violence Advisors (ISVA) support
- Follow-up calls after an appointment

**A SARC is a
Sexual Assault
Referral Centre**



Appointment Options

Clients are not able to attend without an appointment. There are a couple of options available to make an appointment.

Self-referral: This option allows patients to receive important healthcare and have evidence collected, without reporting to the Police. Patients can directly make an appointment to attend the SARC without involving the police.

Police Referral: Patients can report the assault to the Police, and the Police will gather information about their case, arrange a SARC appointment for them and bring patient to and from the SARC.

Professional Referral: Patients can also be referred to our SARC by another service (such as your GP, sexual health clinicians, charity organisations, social care and 111 services).

Professionals cannot contact us without the patient's consent and the SARC will ask to speak with the patient directly before booking an appointment to make sure they understand the process and feel in control of the situation.

Referrals to our SARC

All professionals can refer adults aged 18 and older can access our service.

To understand our Professional referral process, please refer to our Professional Referral Pathway Document for adults. (Ask our team if you do not have it).

It is also available for download on the professional page on our website: **www.millfieldhousesarc.co.uk**. You can also scan the QR Code below.



For resources, visit the helpful resources page on our website: **www.millfieldhousesarc.co.uk**

Before an Appointment

Patient may have been asked by our staff, or professional, to not wash their body or drink hot liquids before an appointment. This is to help preserve forensic evidence. The comfort of our patients is most important so if this has happened don't worry, they can still attend an appointment.

An appointment may last for 2 to 5 hours depending on the care and support needed, so patients may want to wear or bring some comfy clothes to change in to.

Following the assessment/examination, patients will be offered the opportunity to take a shower and change their clothes.

If you are bringing a patient to the SARC for an appointment, please try to arrive on time. If you think you are going to be early or late please contact us to let the staff know.

Forensic Medical Examination

Medical examinations are conducted by our highly skilled and compassionate sexual offence examiners.

Depending on when the incident happened, patients may be offered the option to have a forensic medical examination that includes checking for any physical injuries and collecting forensic samples. If an examination is something they are considering, it is best to contact us as soon as possible.

We offer to collect forensic samples even if the patient does not want to involve the Police at the time.

This gives patients the option to have forensic evidence if they choose to report the incident at a later date. In this instance, all samples will be stored at our SARC for 2 years.

During the examination, the nurse and crisis worker will regularly check in with the patient to make sure they are ok and want to continue. Patients are in control and can have a break or stop the examination at any point.

After the examination, patients have the option of having a shower at the SARC and we provide a care bag which has items such as shampoo and a toothbrush. We also provide clothing to change into if a patient's clothing has been taken as evidence.

Millfield House SARC - Sexual Assault Referral Centre